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# ShurePlus Channels for Android

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## Version Info

**App version:** 1.0.0.170 - Beta

**Last update:** November 12, 2020

## About This App

Discover and connect to networked, compatible Shure wireless systems. Roam the performance space while monitoring key Shure wireless system parameters—including RF signal strength, audio levels, battery life—and control the equipment remotely, including ShowLink®-enabled Axient Digital transmitters.

## Supported Shure Devices

- Axient Digital
- ULX-D
- QLX-D
- UHF-R
- PSM1000

**Note:** Axient Analog is not currently supported for beta but will be available in the public release.

## Features

- Automatically discover and connect to networked Shure systems via:
    - Wi-Fi (802.11n or 802.11ac), or
    - Wired Ethernet (new in ShurePlus Channels Android 1.0; Ethernet adapter required)
  - Quickly navigate your inventory with a sortable channel list
  - Change RF band and frequency assignments
  - Monitor critical parameters like RF level, audio level, and battery level
  - Get in-app alerts about changes in device statuses
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## Recommended Phone Support

The phones listed have been tested by Shure and are recommended to use for best experience. We encourage you to try your phone, even if it isn't on the list, because this will help us determine what other phones you want to be supported.

### Samsung:

- S9, S9+, S10, S10+, S20 Ultra
- Note 8, Note 9, Note 10

### Google:

- Pixel 3, 3XL

### LG:

- G7 ThinQ

### OnePlus:

- OnePlus 7

### Huawei:

- P20 Pro

## Recommended Android Operating System Version Support

- Android 8
- Android 9
- Android 10

**Note:** Android 11 will be officially supported upon official public release of ShurePlus Channels Android, but do not hesitate to try it out!

## Recommended Ethernet Adapter Support

In this version of ShurePlus Channels for Android, you can connect to your network of Shure devices either via Wi-Fi or wired Ethernet connection. Below are the Shure-tested and recommended Ethernet adapters. Each of them requires an additional adapter (e.g. USB-C to USB-A, or Micro-USB to USB-A) to connect to your smartphone model.

- **UGREEN** Ethernet Adapter USB 2.0 to 10/100 Network RJ45 LAN Wired Adapter
  - **INSIGNIA** USB 3.0 to Gigabit Ethernet Adapter
  - **Nonda** USB-A to USB-C Adapter
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## Known Issues:

- Access Control is not currently supported in the beta but will be available in the public release.
  - Intermittent application crash upon toggling Quadversity, FD-C, or transmission modes in certain scenarios.
  - Intermittent application crash when in Edit mode and device is left idle for a certain time.
  - ShowLink Quality level and icon is displayed when “TX Audio Output” is “MUTE”.
  - Sometimes the property picker (i.e. selecting Frequency, Group & Channel, or Device Name) does not close when a channel goes offline.
  - While in “Search” view, the “Pull to Refresh” interaction responds inconsistently.
  - The Group Color indicator is missing from the channel details view.
  - ShowLink is not displayed in the transmitter tab unless the transmitter is IR synced while the app is in the foreground.
  - When using double AA batteries:
    - ULXD – the application displays battery bars and “CALC” indefinitely, relaunching the application solves this
    - QLXD – the application does not display battery bars in the list view, but are displayed in the detailed view
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